

No.	Date	Doc, Page number, Section	Description / Clarifying Question	Requested by	Response Received	Date Closed	Status
1	5-Apr-24	No specific one	Does the BOM include Oracle Guided Learning and if so does it include flows and can Legal Aid create their own content using the tool?	Can!do	Bidders to proposed the solution as per the RFP document.		
2	5-Apr-24	No specific one	Does Legal Aid have a Learner Management System? And if so, which one is it?	Can!do	No		
3	5-Apr-24	No specific one	Will Legal Aid be completing process documentation?	Can!do	The service provider is required to meticulously document the processes associated with the implemented ERP solution. Please refer to section 6.4.4 of the unified RFP document.		
4	5-Apr-24	No specific one	Would Legal Aid require in person training?	Can!do	Hybrid		
5	5-Apr-24	No specific one	How many individuals need to be trained per module and where are they located?	Can!do	As per section 6.4 of the unified RFP document.		
6	5-Apr-24	No specific one	Would Legal Aid be open to a blend of online virtual training and in person training?	Can!do	Yes		
7	5-Apr-24	No specific one	If in person training, would Legal Aid be sending individuals to one location to be trained?	Can!do	Yes		
8	5-Apr-24	Legal Aid Unified ERP, pg24	How many payroll frequencies are required? i.e. 1 for Permanent, 1 for Contractors, 1 for retirees	PaySpace	1 for permanent and 1 for Temp staff.		
9	5-Apr-24	Legal Aid Unified ERP, pg24	Are two payruns required for each payroll? i.e Mid and Month end	PaySpace	Yes		
10	5-Apr-24	Legal Aid Unified ERP, pg24	Which Bargaining councils are you registered with?	PaySpace	None		
11	5-Apr-24	Legal Aid Unified ERP, Q3,83	Please elaborate on the costing required.	PaySpace	A per the solution proposed		
12	5-Apr-24	Legal Aid Unified ERP, Q7,37	Please elaborate on the costing required.	PaySpace	A per the solution proposed		
13	5-Apr-24	Legal Aid Unified ERP	How many users to quote for Payroll training?	PaySpace	3 payroll staff		
14	5-Apr-24	Legal Aid Unified ERP: 18.11 Fleet Management	What types of vehicles and equipment are included in the fleet that needs to be managed?	NTT Data	Passenger vehicles		
15	5-Apr-24	Legal Aid Unified ERP: 18.11 Fleet Management	Should the fleet management system make provision for Real-time vehicle tracking, Maintenance and repair scheduling	NTT Data	As per the specifications		
16	5-Apr-24	Legal Aid Unified ERP: 18.11 Fleet Management	Should the fleet management system make provision for Fuel management Compliance and safety monitoring Driver behaviour analysis	NTT Data	As per the specifications		
17	5-Apr-24	Legal Aid Unified ERP: 18.11 Fleet Management	Should the fleet management system make provision for: Asset Management and Reporting and analytics capabilities	NTT Data	As per the specifications		
18	5-Apr-24	Legal Aid Unified ERP: 18.11 Fleet Management	Should the Fleet Management system Integrates with Other Software systems	NTT Data	As per the specifications		
19	5-Apr-24	Project Scope: Data Migration: Page 16: 6.2.3 "This includes the smooth transfer of the general ledger chart of accounts, requisitions, POs, payment histories, creditors, vendors, assets, and all financial-related data currently residing in the current financial system. HR data to be migrated would include all the personnel related data, including leave credits and history, HR organogram, payroll information, and all related information from the SAP system."	Does this include all historical data, across HR and Finance, e.g. Closed requisitions, Purchase orders, Contracts All invoice or is it just open transactional data, absence balances	NTT Data	Historical data will be migrated as per the Legal Aid SA retention policy ( between 5 and 10 years) depending on the data type.		
20	5-Apr-24	Functional Area Statistics: Decentralized Purchasing: Page 24 Purchasing Structure (Centralised/Decentralized) Centralised	To what level is procurement Centralised, is it to Branch level or Provincial level?	NTT Data	Branch level		
21	5-Apr-24	Functional Area Statistics: Decentralized Purchasing: Page 24 Purchasing Structure (Centralised/Decentralized) Centralised	Do you have procurement agents/Buyers per Branch/ Province?	NTT Data	Yes		
22	5-Apr-24	Functional Area Statistics: Decentralized Purchasing: Page 24 Purchasing Structure (Centralised/Decentralized) Centralised	How many Procurement Agents/Buyers do you have in Total?	NTT Data		82	
23	5-Apr-24	Project Scope: Data Migration: Page 16: 6.2.3 "This includes the smooth transfer of the general ledger chart of accounts, requisitions, POs, payment histories, creditors, vendors, assets, and all financial-related data currently residing in the current financial system. HR data to be migrated would include all the personnel related data, including leave credits and history, HR organogram, payroll information, and all related information from the SAP system."	Will you require detailed historical data at a transactional level, or will your historical data be at a take on balances level?	NTT Data	Historic data at transactional level.		
24	5-Apr-24	Project Scope: Data Migration: Page 16: 6.2.3 "This includes the smooth transfer of the general ledger chart of accounts, requisitions, POs, payment histories, creditors, vendors, assets, and all financial-related data currently residing in the current financial system. HR data to be migrated would include all the personnel related data, including leave credits and history, HR organogram, payroll information, and all related information"	Will you require all historical data from the current system(s) to be migrated into your new ERP system?	NTT Data	Yes		

25	5-Apr-24	Project Scope: Data Migration: Page 16: 6.2.3 "This includes the smooth transfer of the general ledger chart of accounts, requisitions, POs, payment histories, creditors, vendors, assets, and all financial-related data currently residing in the current financial system. HR data to be migrated would include all the personnel related data, including leave credits and history, HR organogram, payroll information, and all related information from the SAP system."	Will you require detailed historical data at a transactional level, or will your historical data be at a take on balances level?	NTT Data	Historic data at transactional level.		
26	5-Apr-24	Project Scope: Data Migration: Page 16: 6.2.3 "This includes the smooth transfer of the general ledger chart of accounts, requisitions, POs, payment histories, creditors, vendors, assets, and all financial-related data currently residing in the current financial system. HR data to be migrated would include all the personnel related data, including leave credits and history, HR organogram, payroll information, and all related information from the SAP system."	Will you be required to report any of your historical data?	NTT Data	Yes		
27	5-Apr-24	Project Scope: Data Migration: Page 16: 6.2.3 "This includes the smooth transfer of the general ledger chart of accounts, requisitions, POs, payment histories, creditors, vendors, assets, and all financial-related data currently residing in the current financial system. HR data to be migrated would include all the personnel related data, including leave credits and history, HR organogram, payroll information, and all related information from the SAP system."	How often will you need to access your historical data?	NTT Data	As an when is required		
28	5-Apr-24	Number of users: Table 10: Page 27 Inventory Control (5 licensed users on Syspro.)	In table 10 You mentioned Inventory control. 5 users in Syspro. In the RFP you do not mention Inventory? Should Inventory be included?	NTT Data	No		
29	5-Apr-24	Number of users: Table 10: Page 27 Inventory Control (5 licensed users on Syspro.)	Do you have one Inventory master Item list?	NTT Data	Inventory not a requirement		

30	5-Apr-24	Number of users: Table 10: Page 27 Inventory Control (5 licensed users on Syspro.)	How many Inventory Organisations (Stores) do you have?	NTT Data	Inventory not a requirement		
31	5-Apr-24	Number of users: Table 10: Page 27 Inventory Control (5 licensed users on Syspro.)	How do employees currently request Inventory? High level overview?	NTT Data	An email is send to request stationery as and when needed		
32	5-Apr-24	General Question General Question, this question will help us to understand the GL financial status and possible effort.	Were you recently Audited, if so, where there any audit findings raised with regards to data?	NTT Data	Financial data audited with no findings raised.		
33	5-Apr-24	Talent Management: 8.140 Talent Conversation: the current talent conversation module should be migrated into the new HR administration system	What is Talent conversation in Legal Aid's definition, before we can confirm that we can migrate your Talent Conversation module, we will need a list of the fields that need to be migrated.	NTT Data	Employee and Manager support for competency development, and identify the future learning apiration and link them to the coaching conversation.		
34	5-Apr-24	Performance Management: 8.143 Contracting - Employees should be able to negotiate and capture their employment contracts and have the ability to sign off these contacts	Explain the business process related to contracts and how this used in performance management.	NTT Data	The business process related to performance contracts involves several key stages:  1. Needs Assessment and Objective Setting: The process begins with identifying the needs, objectives, and desired outcomes that the performance contract should address. This stage involves defining the scope of work and establishing measurable performance indicators and targets that will form the basis for the contract. 2. Contract Development: Once the performance objectives and metrics are defined, the next step involves drafting the performance contract. This contract includes specific performance targets, quality standards, key performance indicators (KPIs), and the methodology for measuring and evaluating performance. 3. Negotiation and Agreement: During this stage, the parties involved negotiate the terms of the performance contract, including the performance targets, measurement methodologies, payment structures, and any incentives or penalties associated with meeting or failing to meet performance standards. Once an agreement is reached, the contract is formalized and signed. 4. Implementation and Performance Monitoring: After the contract is in effect, the focus shifts to the implementation of the agreed-upon activities and the ongoing monitoring of performance against the established metrics and targets. This stage involves regular data collection, performance analysis, and reporting to track progress and identify areas for improvement. 5. Performance Evaluation and Measurement: Throughout the contract period, performance is systematically evaluated based on the predefined KPIs and targets. This evaluation may involve regular assessments, milestone reviews, and periodic reporting to ensure that the contracted party is meeting the agreed-upon performance standards. 6. Payment and Incentives: The compensation or payment under a performance contract is tied directly to the achievement of performance targets. Incentives may be built into the contract to reward exceptional performance, while penalties may apply for failing to meet specified standards. Payment is typically based on the actual results achieved, rather than the input or effort expended. 7. Contract Renewal, Adjustment, or Termination: At the end of the contract period, the performance is assessed against the agreed-upon targets and outcomes. Based on the performance evaluation, the parties may decide to renew the contract, adjust the terms, or terminate the agreement. <b>Performance contracts are used in performance management to:</b> 1. Establish Clear Expectations: Performance contracts provide a clear and measurable definition of what success looks like, enabling both parties to understand their roles and responsibilities in achieving specific outcomes. 2. Drive Accountability: By linking compensation directly to performance, performance contracts create a strong incentive for the contracted party to meet or exceed performance targets, thus promoting accountability and a focus on results. 3. Facilitate Performance Measurement: Performance contracts establish specific performance metrics and measurement methodologies, which enable objective and consistent performance evaluation. This data-driven approach forms the basis for performance reviews and decision-making.		
35	5-Apr-24	Performance Management: 8.146 The system should be able to use active directory instead of mappings.	Not sure how this relates to Performance Management. Is this a security/access question. Please elaborate what is being asked for here	NTT Data	The system should be able to use the employees that are embedded in our system. That's		
36	5-Apr-24	Performance Management: 8.148 The system should be able to moderate the scores if necessary	Does Legal Aid typically adjust all scores using a Bell Curve?	NTT Data	Yes		
37	5-Apr-24	Performance Management: 8.148 The system should be able to moderate the scores if necessary	Is the expectation that once all the scores have been calculated that a global decision can be taken to change all the scores in an automated fashion?	NTT Data	Yes		
38	5-Apr-24	Sourcing: 5.7: 70 The system should integrate to Central Database Supplier system, allowing only active suppliers from CSD to be sourced/approached only if they meet the minimum complaint requirements (e.g. Active Supplier, No government employees/ not a restricted supplier, and Tax Complaint)	Please explain the Supplier onboarding process, do you have a CDS and users can only use suppliers on this database,? How does it work?	NTT Data	Suppliers are accredited on the Legal Aid SA system and linked to the CSD database. CSD compliance is a requirement for accreditaion.  ERP syetem should be linked to Central Supplier Database (CSD) .		

39	5-Apr-24	Sourcing: 5.8: 70 The system should also allow to add compliant and active suppliers for the commodity to be included apart from CSD search list prior to sending RFQ emails to suppliers.	Please explain the Supplier onboarding process, do you have a CDS and users can only use suppliers on this database,? How does it work?	NTT Data	Current system is integrated to SYSPRO. The CSD status is queried every time Legal Aid SA transact with the supplier. If non compliant, the transaction is blocked.		
40	5-Apr-24	Sourcing: 5.13: 71 The system should only allow the approved quotations, requisitions, and purchase orders to be linked to the CSD complaint vendors and confirm/verify the account/banking details using the CSD supplier number (MAAA Number) against the organisation records.	Please explain the Supplier onboarding process, do you have a CDS and users can only use suppliers on this database,? How does it work?	NTT Data	Yes, the system integrates to CSD on onboarding new vendors and populate supplier information from CSD.		
41	5-Apr-24	General Question General Question, this question will help us to understand the GL Accounting structure and possible effort required to replicate or improve.	Other than your Department segment (5 char) and your Item Segment (5 char). What are the other segments in your current COA?	NTT Data	We try to align it to the standard chart of accounts at National Treasury with exceptions on some items.		
42	5-Apr-24	General Question General Question, this question will help us to understand the GL Accounting structure and possible effort required to replicate or improve.	Will you want to keep this structure, or would you like to redesign your existing COA structure?	NTT Data	The structure is fine at the moment.		
43	5-Apr-24	General Question This question helps us to understand Legal Aid SA requirements	What are the critical / main pain points in the current solution for HCM and Finance?	NTT Data	The current challenges are highlighted on section 3 of the unified RFP document.		
44	5-Apr-24	6.2.2 Configuration and Customization: This question helps us to understand overall workflow configuration	Does workflows follow managerial hierarchy or any other?	NTT Data	Managerial for HR Process and Approval Framework for Finance process.		
45	5-Apr-24	6.2.3 Data Migration Strategy: Data Migration strategy	Does Legal Aid SA prefers HDL or HSDL tool to load data?	NTT Data	The bidder must assess the requirements and propose the best-fitting tool for the job at hand.		
46	5-Apr-24	6.2.3 Data Migration Strategy: History Migration	History migration includes Terminated employee data?	NTT Data	Yes		
47	5-Apr-24	6.2.3 Data Migration Strategy: History Migration	How many years of history Legal Aid SA want to migrate?	NTT Data	Between 5 and 10 years depending on the data type.		
48	5-Apr-24	General Question Position Management	Does Legal Aid SA use Position Management?	NTT Data	Yes.		
49	5-Apr-24	Recruitment This question helps us to understand possible effort required to create career site	Does Legal Aid SA use an internal and External Career site with different phases?	NTT Data	Legal Aid currently use news papers and the organisation website for advertisements.		
50	5-Apr-24	Recruitment This question helps to understand any Agency setup required	Does Legal Aid SA use job Recruiting Agencies	NTT Data	Yes, the system should allow for agencies to upload CVs online		
51	5-Apr-24	Recruitment This question helps us to understand any third party integration required	Does Legal Aid SA use any 3rd Party Vendors for background checks, screening, etc.	NTT Data	Yes. the system must be able to integrate		
52	5-Apr-24	Recruitment This question helps us to understand any third party integration required	Specify any other Third party Integration services required for Recruitment	NTT Data	Yes and currently manual via email of which the new system should be able to provide an online functionality.		
53	5-Apr-24	Recruitment This question helps to understand possible effort required to create Pre-screening questionnaire setup	Does Legal Aid SA use pre-screening questionnaires?	NTT Data	Yes.		
54	5-Apr-24	Recruitment This question helps to understand possible effort required to create Candidate Referrals	Does Legal Aid SA collect Candidate Referrals and how?	NTT Data	Yes and currently manual via email of which the new system should be able to provide an online system		
55	5-Apr-24	Recruitment This question helps to understand possible effort required to create Recruiting Campaigns	Does Legal Aid SA use Recruiting Campaigns and how many?	NTT Data	Yes via LinkedIn		
56	5-Apr-24	Recruitment General question	Does Legal Aid SA want to enable Oracle AI Apps in Recruiting?	NTT Data	Service provider should propose suitable solution.		
57	5-Apr-24	Recruitment General question	Does Legal Aid SA want to enable Opportunity Marketplace?	NTT Data	Yes.		
58	5-Apr-24	Recruitment This question helps us to understand LinkedIn integration	Does Legal Aid SA use Integration with LinkedIn Recruiter System Connect?	NTT Data	This is a requirement on the new solution.		

59	5-Apr-24	Recruitment This question helps to understand possible effort required to create Pre-screening questionnaire setup	Does Legal Aid SA use pre-screening questionnaires?	NTT Data	Yes.		
60	5-Apr-24	Recruitment This question helps to understand possible effort required to create Candidate Referrals	Does Legal Aid SA collect Candidate Referrals and how?	NTT Data	Repeat of row 54.		
61	5-Apr-24	Recruitment This question helps to understand possible effort required to create Recruiting Campaigns	Does Legal Aid SA use Recruiting Campaigns and how many?	NTT Data	Repeat of row 55.		
62	5-Apr-24	Recruitment General question	Does Legal Aid SA want to enable Oracle AI Apps in Recruiting?	NTT Data	Repeat of row 56		
63	5-Apr-24	Recruitment General question	Does Legal Aid SA want to enable Opportunity Marketplace?	NTT Data	Repeat of row 57		
64	5-Apr-24	Recruitment This question helps us to understand LinkedIn integration	Does Legal Aid SA use Integration with LinkedIn Recruiter System Connect?	NTT Data	Repeat of row 58.		
65	5-Apr-24	Recruitment General question	Does Legal Aid SA want to use Chatbot functionalities?	NTT Data	Yes		
66	5-Apr-24	Recruitment General question	Does Legal Aid SA use Candidate Pools?	NTT Data	Yes		
67	5-Apr-24	Recruitment General question	What is Legal Aid SA's preferred interview scheduling tool? Zoom or Microsoft teams	NTT Data	MS Teams		
68	5-Apr-24	Shortlisting, Interview, Placement: 8.14 The system should have the ability to screen the application according to the stated minimum requirements	Please elaborate / clarify the requirement	NTT Data	The HR Recruiter must be able to set up selection questions such as years of experience and automatically eliminate those that do not meet that minimum requirement. Be able to give candidates a status update on their application.		
69	5-Apr-24	Shortlisting, Interview, Placement: 8.12 The ERP System should have the ability to send the panel recommendation	Please elaborate / clarify the requirement	NTT Data	The system must be able allow the recruiter to manage the full recruitment process such as schedule interviews which will automatically send and email to the panel members and candidate. Be able to progress a candidate online to offer letter. The system should allow for matrix and reporting on all recruitment online.		
70	5-Apr-24	Submitting Claims: 8.54 The system should have the functionality to send a confirmation of acknowledgement notification to the claiming employee.	Please elaborate / clarify the requirement	NTT Data	This is for claims such as travel. Also claims such as funeral and disability via ESS and the HR admin must be able to update the employee on ESS on the status of their application. Any change in the status of application must come with an automatic email to notify the employee.		
71	5-Apr-24	Submitting Claims: 8.56 The system should have the ability to pay the employees' claims when all verifications have passed.	Are these payments made via payroll or finance?	NTT Data	Reimbursement claim are paid via payroll however funeral claims and others are from third party. The HR Admin should be able to upload proof of payment on ESS.		
72	5-Apr-24	Leadership Development Program: 8.167 b. an ability to migrate the previous training data already captured on SAP system	How many years of data needs to be migrated?	NTT Data	3 Years.		
73	5-Apr-24	Learning This question helps us to understand possible effort to enable LinkedIn	Does Legal Aid SA require External Courses Integration with Oracle Learning Catalo such as LinkedIn	NTT Data	No		
74	5-Apr-24	Learning This question helps us to understand possible effort to enable Virtual classrooms	Does Legal Aid SA use virtual classroom providers like Zoom, Microsoft Teams, WebEx	NTT Data	Yes		
75	5-Apr-24	Learning This question helps us to understand any third party integration required	Specify any other Third party Integration services required for Learning	NTT Data	None		
76	5-Apr-24	Learning This question helps us to understand Legal Aid SA Learning content formats	Does Legal Aid SA have different learning content formats?	NTT Data	Yes. Videos and Manuals		
77	5-Apr-24	Financial Management reports: 3.63 The ERP System must generate Purchase Order Entry and Audit	Please give more context, does this mean generate purchase orders and keep an audit trail	NTT Data	Yes, we should be able to see who created/modified/deleted and maintained the PO		

78	5-Apr-24	Platform / Solution The Title of the RFP refers to "hosting" in addition to reference or representation thereof. "... SUPPLY AND IMPLEMENTATION OF A CLOUD-BASED ERP SOLUTION FOR LEGAL	Please qualify your requirements around hosting in respect of data residency and sovereignty. can data be hosted in a SaaS solution outside of South Africa	NTT Data	The hosting of data should reside within the boarders of South Africa		
79	5-Apr-24	Data Residency Qualify your Data Residency Position	Does your data residency requirement permit the use of a cloud-based SaaS solution hosted internationally outside the borders of South Africa?	NTT Data	We comply to Circular No.01 of 2022, Public Service Cloud Computing Determination and Directive Awareness.		
80	5-Apr-24	Data Sovereignty Qualify your Data Sovereignty Position	Could you explicitly define your requirements and interpretation of data sovereignty in the context of using SaaS solution hosted outside of South Africa	NTT Data	We comply to Circular No.01 of 2022, Public Service Cloud Computing Determination and Directive Awareness.		
81	5-Apr-24	General General Question	Does Legal Aid SA have Delegation of Authority (DoA) for approvals on requisitions and purchase orders?	NTT Data	Yes		
82	5-Apr-24	Attendance register module This question helps to understand Attendance register functionality	Please explain Attendance register process	NTT Data	Legal Aid has a biometric system for clocking and that system must be able to integrate and be managed via ESS and MSS.		
83	5-Apr-24	File Management This question helps to understand File Management	What do you maintain under File Management?	NTT Data	Employee files, any documentation relating to employees, medical aid certificate, ID, Contracts, disciplinary records, sick notes etc		
84	5-Apr-24	Organizational Culture This question helps to understand Organizational Culture	Please explain current Organizational Culture process	NTT Data	Organizational culture can be influenced by various factors, including leadership style, industry norms, the organization's history, and its vision and mission. Legal Aid SA processes are: 1. Innovation 2. Collaborative and Team-Oriented 3. Results-Driven and Performance-Focused 4. Client -Centric 5. Hierarchical and Process-Driven 6. Adaptive and Change-Oriented		
85	5-Apr-24	Benchmarking This question helps to understand Benchmarking process	Please explain current Benchmarking process	NTT Data	Currently the process is done on an external system JEGS to grade jobs and Legal Aid requires the ERP system to be integrated.		
86	5-Apr-24	Climate monitor: 8.162 An ability to show Hit maps	What is Hit maps and how are these used? Please explain	NTT Data	heat map is a data visualization technique that uses color gradients to represent the magnitude of a phenomenon across a two-dimensional space. Heat maps are commonly used to visualize and analyze complex data sets, particularly those that involve geographic or spatial information, as well as data that can be represented in matrix or grid form.  Overall, heat maps provide a powerful way to present complex data in a visual format, allowing users to quickly grasp patterns, trends, and anomalies within the data. By assigning colors to different data values, heat maps make it easier to identify areas of interest, outliers, and relationships within the data set.		
87	5-Apr-24	General Question General Question: This is to confirm external integrations that we might have missed.	Can you name the external systems that the ERP system must integrate to?	NTT Data	CSD, Bank, eLAA (Internal Case Management System)		
88	5-Apr-24	Contract Schedule Inputs: 5.32 Procurement Plan to be on the ERP system with an edit function by responsible user; link to what has been procured (BAC/RFQ signed off for appointment), should link to contract module for contract register, any payment updated (not exceeding contract amount/period).	Please explain the existing process? What data is captured where?	NTT Data	The process is currently manual, outside the ERP System.		
89	5-Apr-24	General Question Integrations/ Interfaces	Can a As-Is Architecture diagram be provided showing the integration and data flows	NTT Data	Current ERP systems are not integrated		
90	5-Apr-24	Table 11: Project Deliverables Quality Audit	Will a formal auditor be included in the project from Legal Aid?	NTT Data	Yes		
91	5-Apr-24	Table 11: Project Deliverables Quality Audit	What are the requirements for a Quality Audit and will this be based on Functional, Technical and Project Management deliverables?	NTT Data	Yes.		
92	5-Apr-24	Table 11: Project Deliverables Quality Audit	What is the audit metric that will be used for the Quality Audit - explain the process	NTT Data	Evaluation creteria including Demo sessions.		
93	5-Apr-24	20. COSTING Disaster Recovery	Disaster Recovery and Fail Over is listed; based on a Cloud solution please clarify the requirements?	NTT Data	Currently data is replicated to the DR site at night. Bidder to propose efficient approaches available and configurable on their proposed ERP system.		
94	5-Apr-24	19.12 Human Resource Management Biometric System	What is the Biometric system that is used?	NTT Data	Jarisson Biometric		
95	5-Apr-24	19.12 Human Resource Management Biometric System	Is the Biometric system On-Premise or in Cloud?	NTT Data	On-premise		
96	5-Apr-24	19.12 Human Resource Management Biometric System	Is the biometric system able to interface using API's or only Batch processes?	NTT Data	Yes.		
97	5-Apr-24	19.14 Integration Requirement Integration Layer	Does Legal Aid have a middleware in place and if so what are the details of this?	NTT Data	K2 (Nintex)		
98	5-Apr-24	19.14 Integration Requirement Integration Layer	Should the implementation of a middleware be included in the solution?	NTT Data	Yes		
99	5-Apr-24	The Project Overview ELAA Electronica Legal	Is this an On-Premise or Cloud Application?	NTT Data	On-premise		
100	5-Apr-24	The Project Overview ELAA Electronica Legal	Is this a bespoke, in-house system?	NTT Data	Yes		
101	5-Apr-24	The Project Overview ELAA Electronica Legal	What version is this system on?	NTT Data	K2 Five		

102	5-Apr-24	6. PROJECT SCOPE Active Directory Integration	Is AD On-Premise or a Cloud Version?	NTT Data	Both		
103	5-Apr-24	6. PROJECT SCOPE Active Directory Integration	What is the AD version number?	NTT Data	Latest		
104	5-Apr-24	6. PROJECT SCOPE Active Directory Integration	What information is stored in AD?	NTT Data	Access management data		
105	5-Apr-24	6. PROJECT SCOPE Integrations	Can a list of all Integrations / Interfaces be provided; indicating if inbound or outbound	NTT Data	As outlined on table 15 of Technical proposal Requirements		
106	5-Apr-24	General Cloud	What is Legal Aid SA's definition and requirements of a Private Cloud?	NTT Data	cloud computing environment dedicated to a single organization, thus providing benefits of a public cloud, such as self-service, scalability, and elasticity, while offering additional control and customization available from dedicated resources over a computing infrastructure hosted on-premises		